Selling in a timed auction

Wallingford Auctions is the auction trading name used at The Cow Shed Collective. These terms cover lots you enter for a timed auction. Complete the entry form on page 5 and keep a copy with your lot list.

What you pay

We deduct 10% of the winning bid (the hammer price) on each sold lot, rounded to the nearest penny. There is no separate entry, photography or lotting fee. No seller commission is due on an unsold lot. The buyer pays a separate 12.5% premium. On a £100 hammer price, your commission is £10 and your proceeds are £90.

When we pay you

We pay your net proceeds within 14 calendar days after the buyer’s payment clears. If the buyer has not paid, we will tell you and discuss the next step. Your statement will show the lot reference, hammer price, commission and net amount. Supply your payment details privately to the centre.

Your authority and the lot description

You authorise us to offer the listed items for sale on your behalf. You confirm you own them or have the owner’s authority to sell them. Tell us whether you are selling as a trader or a private individual. Give us accurate details of each item, including known damage, repairs, alterations, authenticity concerns and relevant restrictions. Tell us promptly if anything needs correcting.

Price and availability

Agree the opening bid for each lot with us in writing before publication. A sale can complete at the opening bid. Do not rely on an estimate or a separate unpublished minimum price. Keep the lot available for the auction and withdraw any competing listings before the catalogue is published. Neither you nor anyone acting for you may bid on your own lot.

After entry and after the sale

Withdrawal and unsold lots

Contact us promptly if you need to withdraw a lot. Once bidding has started, an existing bid or completed sale may affect what we can do. If a lot is unsold, we will agree collection or re-entry with you. A further sale needs your agreement.

Buyer collection, cancellations and disputes

Buyers must pay within 48 hours of the auction closing and collect paid lots within five calendar days of the close. These buyer deadlines are separate from your payout date. Tell us promptly about any dispute. If a buyer lawfully cancels or is entitled to a refund, we will explain the effect on the sale and give you an itemised correction, including the related seller commission.

If you enter as a consumer

If you enter the agreement online, by phone or away from our premises as a consumer, you generally have 14 days from the day after the agreement is made to cancel the auction service without giving a reason. Tell us by email, post or another clear statement. You may use the wording below. If you want us to start during that period, make the separate request on page 5. If you then cancel after work starts, a proportionate amount may be payable where the law allows. Your statutory rights are preserved.

Optional cancellation wording

To The Cow Shed Collective: I give notice that I cancel my auction service agreement. My name and address are _____. The agreement date and auction or lot references are _____. Date _____. Signature (if sent on paper) _____.

Contact the auction team

Trading and collection address: The Cow Shed Collective, Crowmarsh Hill, Wallingford OX10 8BG. Telephone 01491 905679. Email contact@thecowshedcollective.co.uk. Contact us here about lot corrections, collection, payment or a complaint.

Authority and cataloguing

Agency and proof of ownership

For consigned goods, you appoint the operator of Wallingford Auctions as your agent to catalogue and sell the listed lots and collect the buyer’s payment. You must be able to transfer ownership free of undisclosed finance, security or competing claims. If acting for an owner or estate, provide evidence of authority on request. Identify the legal seller and whether they are a trader so that we can disclose this before bidding.

Provenance, safety and catalogue corrections

Tell us about reproductions, replacement parts, disputed attribution and known hazards. Supply relevant provenance, permissions and any required wildlife or ivory documentation before advertising. We may decline a lot if ownership, lawful sale or safety cannot be established. Check the catalogue and notify us of material errors promptly. We will agree a fair course with you if an error or outage affects bidding.

Photographs and descriptions

You authorise us to photograph your lots and use the images and descriptions to run, publicise and document the sale. If you supply material, confirm that you have the rights needed for those uses. Selling an object does not by itself transfer copyright in the work.

Custody and settlement

Custody, insurance and collection

At handover, record the lot references, condition and any visible damage with the centre. We will take reasonable care of goods in our custody. Ask for written confirmation of applicable insurance, limits and exclusions before leaving valuable or fragile goods. Agree arrangements for packing and transit before dispatch. We will give notice and a reasonable opportunity to collect unsold items; any further action must follow the law.

Unpaid purchases and refunds after payout

If a buyer defaults, we will notify you and agree whether to recover the lot or re-offer it. If a lawful cancellation or refund is confirmed after payout, we will provide the invoice reference and calculation, reverse the corresponding seller commission and ask you to repay only the net proceeds attributable to the refunded amount. You may dispute the calculation or provide relevant evidence. We do not deduct unrelated balances under this clause.

Complaints and responsibility

Send your lot reference and details to the auction team. We will consider the evidence and explain the outcome. English law applies subject to mandatory consumer protections and the courts available where you live. Nothing excludes liability for fraud, negligent death or personal injury, or anything else the law prohibits excluding.

Seller payment details

Provide payment details privately and confirm changes in writing. We may verify changes before paying. If you receive a mistaken payment, contact us so we can agree its correction.

Transport and safety checks

Agree transport costs before booking. Any external testing or remedial work requires your agreement in advance. Items must be lawful and safe to offer for their advertised use.

Seller entry and acceptance

Complete one form per seller and auction. Attach additional lot sheets if needed. Return the form to the centre and retain a copy. Please keep bank details off this form.

Auction name or date

Seller name and business name, if applicable

Email or telephone

Seller status (trader or private individual)

Lot references, descriptions and agreed opening bids (or identify attached list)

I authorise the centre to sell the listed lots on the terms dated 16 November 2026 (revision 4). I confirm the ownership and condition information supplied and agree to the 10% seller commission.

☐ Optional for consumer distance or off-premises entries: I expressly request an early start and understand that I lose the right to cancel this service once it is fully performed.

Seller signature or typed name confirming agreement

Date agreed